

LOCATION

We are located within the purpose build Woodley Health Centre which adjacent to Woodley shopping precinct and just a short distance from Junction 25 on the M60. A car park is available on site with additional parking nearby.

DISABLED ACCESS

We have automatic front door access suitable for wheelchairs, a lift and disabled toilets available in the waiting room and on the ground floor.

COMPLAINTS

We hope things do not go wrong, but if they do, we are committed to dealing with complaints openly and honestly and will apologise sincerely if we are at fault. We have a documented process, but you can simply telephone, write or email us to raise a concern. Our Practice Manager is available if you encounter any problems (0161 426 9525).

WHEN WE ARE CLOSED

When the surgery is closed and you need a doctor urgently your call to the surgery will be directed to our out-of-hours services, Mastercall and NHS 111

Please do not ask to see a doctor out-of-hours unless you genuinely cannot wait until the surgery re-opens.

In an emergency, your pharmacist is able to issue a prescription for 3 days of medicine.

In an emergency please dial 999 – chest pains or shortness of breath constitute an emergency

ABOUT US

Archwood Medical Practice is a family friendly Practice led by 2 GP Partners, looking after over 6000 patients in Woodley, Bredbury and Romiley.

Our GPs have a wide range of special interests including child health, family planning and sexual health, minor surgery and joint injections, men's health and cardiology.

For young families we have access to a full range of child health services. All our GPs have children so are aware of how stressful it can be when your child becomes unwell.

We offer surgeries specifically for commuters and working people. We have telephone appointments for ease of access to your GP and you can also book appointments and order prescriptions on-line via the website.

CLINICAL TEAM

General Practitioners

Dr Graham Parker (*GP Partner*) (*female*)

BmedSci, BM, BS, MRCGP

Dr Monica Chanda (*GP Partner*) (*female*)

MBChB, DCH, DCRCOG, DFFP, MRCGP

Dr Heather Pattison (*female*)

MBChB, DRCOG, DFFP, MRCGP

Dr Richa Dhanjal (*female*)

BSc (Medical Science), MBCnB, DFFP

Nursing Team

Sister Jane Hanson (Practice Nurse)

Sister Joanne Charnock (Practice Nurse)

Sister Debbie Kent (Practice Nurse)

Claire Drinkwater (Healthcare Assistant)

Danielle Pennington (Healthcare Assistant)

Archwood Medical Practice



Woodley Health Centre, Hyde Road,
Woodley, Stockport, Cheshire SK6 1ND

Tel 0161 426 5800

Fax 0161 426 5810

Email stoccg.archwoodsurgery@nhs.net

Web www.archwoodmp.co.uk

SURGERY OPENING HOURS

Mon 8.30am – 7.30pm

Tues 8.30am – 7.30pm

Wed 8.30am – 6.00pm

Thurs 8.30am – 6.00pm

Fri 7.30am – 6.00pm

TELEPHONE OPENING HOURS

Telephone lines are open 8am-6pm Mon-Fri

Reception is open 8am-6.30pm Mon-Fri

MANAGEMENT TEAM

Sara Mayer (Practice Manager)

Fraser Cherry (Business Manager)

Janine Needham (Reception Manager)

APPOINTMENTS (ROUTINE)

We offer routine appointments in advance with all our GPs, Nurses and Healthcare Assistants. Appointment can be made in person, online or by telephone.

If you are unable to attend for your appointment, please let us know so that we can offer the slot to another patient. You can do this online, by email, or by telephone.

APPOINTMENTS (URGENT)

A number of Doctor's appointments are reserved each day for urgent problems. Please call the surgery from 8.00am onwards if you require a Same Day Appointment. Please give as much information as possible to the receptionist.

Requests for urgent appointments may be telephone triaged by a Doctor who will discuss your requirements with you. If needed you will be seen on the same day. You may not see your usual Doctor and no other matter should be discussed with the Doctor during this consultation.

PLEASE NOTE: Urgent appointments are not for Repeat Prescriptions, Sickness Certificates or for signing forms.

APPOINTMENTS (FOR CHILDREN)

If your child is unwell, we offer a same day access service which may be triaged by a Doctor.

HOME VISITS

Home visits should only be requested for those who are unable to come to the Surgery because of serious illness and infirmity. They should be requested before 10.00am if at all possible.

Whenever possible we prefer to see you at the Surgery; if you do not feel well enough to sit in the waiting room we can make alternative arrangements.

PLEASE NOTE: in the time it takes the Doctor to do one home visit, he or she could see up to 6 patients in the surgery. Patients seen at home will not benefit from the high standard of equipment that a surgery consultation offers.

REGISTER AS A PATIENT

We welcome new patients within our boundary. You can check if you live within our boundary by entering your postcode on our website.

PLEASE NOTE: Medications for new patients will not be issued upon registration. Please ensure you have enough medication from your previous GP to last a minimum of 4 weeks.

CHAPERONES

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP at the start of your consultation.

TELEPHONE ADVICE

All Doctors are available to give telephone advice after their morning surgery. Patients are advised to telephone before 11.30am to arrange a call back call.

PATIENT CHOICE

If you need to be referred on for specialist advice and treatment, we will be pleased to offer you a choice via the NHS 'Choose & Book' system, or if you prefer we can simply book you in locally – it's your choice.

PRESCRIPTIONS

Routine requests for repeats prescription will be dealt with within 48 hours. These can be requested in person or online.

PLEASE NOTE: We cannot accept requests for medication over the telephone.

PHARMACIES

We are well served by our colleagues at:

Medichem, Woodley Precinct 0161 406 6060
Lloyds, Woodley Health Centre 0161 430 3606

Both offer a free prescription collection service

CLINICAL SERVICES

In addition to our standard services, the practice offers a range of more specialised services including minor surgery, joint injections, contraceptive implant and coil fitting and removal, and spirometry (specialised breathing assessments).

- Long term condition Management includes:
 - Asthma
 - Chronic Obstructive Pulmonary Disease
 - Coronary Heart Disease
 - Diabetes
 - Hypothyroidism
 - Hypertension
 - Kidney Disease
 - Stroke or TIA
- Health Checks & Lifestyle Advice
- Cervical Smears
- Family Planning & Emergency Contraception
- Antenatal & Postnatal care
- Child Health Protection/Immunisations
- ECG (Electrocardiogram)
- Minor Surgery & Joint Injections
- Mental Health
- Smoking Cessation Support
- Spirometry (Lung function)
- Vaccinations (Seasonal Flu, Shingles, Children)
- Phlebotomy

PRIVATE SERVICES

The Practice also offers a range of private services for which a fee is payable including;

- Private sick notes and prescriptions
- Medical examinations
- Insurance questionnaires
- A limited range of fitness certifications

GET INVOLVED

We have a Patient Reference Group which all patients are invited to join. Principally on-line via email, this forum is invited to feedback to the practice, discuss improvements to services and new ideas. See our website for further details.